



A

Activity



S

Skills



K

Knowledge

All of our workshops are instructor-led, based on our premise that engagement and involvement is critical to building understanding leading to appropriate and relevant execution, and all can be (and usually are) Custom-Tailored to meet your needs and culture.

Available for Transactional, Service, Hospitality, Health Care, Financial Services, and Manufacturing, the context and emphasis is readily adapted for relevance in your industry.

Designed for adult learners, our materials and courses contain a strong compliment of experiential learning opportunities (case studies, simulations, participant facilitation, hands-on-keyboard, etc).

Delivered with humor and the vast experience of our consultants, the stories and interaction cement the learning.

Our certifications are two-fold: "Qualified" certifies successful completion of the coursework, and "Certified" attests to becoming first Qualified, then demonstrating through both examination and successful delivery of results, proficiency within the field of practice.

Our training workshop offerings are growing and evolving all the time, and currently include:

- **Engaged Team Performance:** Project Facilitator, Team Participant
- **Lean, Six Sigma, and Lean Six Sigma:** Executive & Champion's Programs, General Awareness/Overview, Green Belt (Team member and Team Facilitator), Black Belt (Complete or GB Upskill), Design For Six Sigma / Design For Lean, Lean Design
- **Change Management:** Overview, Practitioner's, Project Management Upskill
- **Facilitation:** Techniques and Skills
- **Action Forum (aka WorkOut, Town Meetings):** Executive Role, Champion's Program, Team Facilitator, Forum Member, General Awareness/Overview
- **Action Strategy Review:** Executive Role, Champion's Program, Facilitator, Team Member
- **Root Cause; FMEA** (Failure Modes and Effects Analysis); Facilitator



New!!

Managing
Data,
Analytics:
Excel;
Minitab