Client: A regional health system

Business Area: Operating Rooms

Opportunity: Streamline operating room cycle time to increase utilization rates and patient throughput

Approach: Lean Redesign

Findings: Scheduling processes were too inflexible, and communication was poor; much of open time was due to over-scheduling; proactive tracking and communication of open time allowed for more flexibility

Results:
- Improved OR time utilization from 69% to 86%
- Financial impact of $1.3 million (annualized)