

STREAMLINING THE OPERATING ROOM

- **Client:** A regional health system
- **Business Area:** Operating Rooms
- **Opportunity:** Streamline operating room cycle time to increase utilization rates and patient throughput
- **Approach:** Lean Redesign
- **Findings:** Scheduling processes were too inflexible, and communication was poor; much of open time was due to over-scheduling; proactive tracking and communication of open time allowed for more flexibility
- **Results:**
 - Improved OR time utilization from 69% to 86%
 - Financial impact of \$1.3 million (annualized)