



IT SYSTEMS DESIGN AND DEPLOYMENT

- **Client:** A manufacturer of medical devices
- **Opportunity:** Identify, map, challenge, and finalize core supply chain processes in order to effectively deploy an Oracle Enterprise Resource Planning (ERP) system across US and global (Europe and Asia) operations
- **Approach:** An existing client began an ERP system design project and then identified a need in mid-project to improve process mapping and streamlining support
- **Results:**
  - Produced 57 process maps in engineering, supply chain, manufacturing, quality, and finished goods delivery processes; created compliance documents for validation
  - Identified and mitigated various process, quality, and project timing risks that might have delayed the overall project
  - Project deliverables completed on-time and on-budget; process mapping stayed off the critical path of the overall project